



New Year Resolutions.....	1
Update on ISO 9001	1
Anti Bribery and Compliance management systems	1
Three new Energy standards	2
CQI Conference	2
Quality Profession Challenge.....	3
Is your data secure?.....	3
Outsourcing.....	3
A new standard for beaches.....	3

Happy New Year

New Year Resolutions

Do you have any New Year resolutions? Common themes are losing weight, getting fit and giving up smoking. However, you may have decided to broaden your knowledge or become a member of CQI. If you are looking for some training that you can complete alongside work, then you might consider distance learning. QMT offers distance learning courses for the CQI Certificate and Diploma in Quality Management as well as NEBOSH Certificate level courses for Occupational Health and Safety and Environmental Management. For more information on these courses, please visit www.qmt.co.uk

Your organisation may well recognise the value of further training for their staff and fund these courses. Further, if your organisation values their staff, then they might like to know that a new management standard is being developed by BSI - *BS 76000 Management system for valuing people in organizations ? Requirements and guidance for use*. The aim of the standard is to provide a framework to help organisations ensure they recruit, retain, develop and deploy people in a sustainable manner. It is currently available in draft from www.bsigroup.com

Update on ISO 9001

The draft international standard ISO 9001 was approved through a ballot last October. Around 3500 comments were received from member bodies and now working groups are resolving the issues that were raised before a

final draft is released. The area of focus is mainly about ensuring that the standard remains applicable to all sizes of organisation and industry sectors. The final draft international standard is still expected to be available in July 2015 with the complete standard available in September 2015.

The Chair of the ISO subcommittee revising the standard, Nigel Croft, has said "We are on the right track, and we are on schedule for publication. The new version is very strongly based on three basic core concepts: that process approach which was very successful in the 2008 version of the standard superimposed on that system of processes is the plan-do-check act methodology, and a third core concept which is new in the 2015 version is risk based thinking, aiming at preventing undesirable outcomes."

To keep everyone informed on progress, the BSI are planning to hold a second UK open forum in 2015; details to be announced by BSI.

Anti Bribery and Compliance management systems

ISO are developing a new standard, ISO 37001 for an anti-bribery management system. The standard will use BS 10500 as a base. The draft is expected to be available for comment early in 2015 with the final standard expected in 2016.

The standard will follow a similar format to ISO 9001 and ISO 14001 and aims to help establish that an organisation has implemented reasonable and proportionate measures designed to prevent bribery.

Alain Casanovas, from KPMG has said, "This is a significant step in fighting bribery at a global level. Today's current anti-bribery framework will be significantly strengthened by the first real international requirements standard for establishing a complete anti-bribery management system. Once the future ISO 37001 is in place, as a compilation of international best practice in anti-bribery, companies will be able to apply uniform measures to prevent and detect bribery, irrespective of the countries in which they operate."

There is already a published standard on compliance. ISO 19600:2014 is a newly published standard for guidelines on compliance management systems. The new standard gives guidance and examples for users wanting to implement a compliance management system or benchmark their framework against a standard.

According to Martin Tolar, Chair ISO Committee developing the standard, this new standard could greatly assist the continual improvement of compliance frameworks. "ISO 19600:2014 is expected to serve as a global benchmark for compliance officers, businesses, commentators, academics – and regulators and the courts of course. And thanks to the standard's customizable guidance, all organizations can benefit."

For further details on these standards, please visit www.iso.org

Three new Energy standards

Organisations with a high energy usage are probably already familiar with the energy management standard ISO 50001. Three new standards have recently been added to the energy management range. These standards include more specific guidance on how to improve energy performance. The new standards are:

ISO 50004:2014, *Energy management systems -- Guidance for the implementation, maintenance and improvement of an energy management system* This aims to help an

organization to take a systematic approach in order to achieve continual improvement in energy management and performance.

ISO 50006:2014, *Energy management systems -- Measuring energy performance using energy baselines (EnB) and energy performance indicators (EnPI) – General principles and guidance* This gives practical guidance on how to meet the requirements of ISO 50001, and therefore manage their energy performance.

ISO 50015:2014, *Energy management systems -- Measurement and verification of energy performance of organizations -- General principles and guidance* This standard gives a set of principles and guidelines for Measurement and Verification, thereby increasing the credibility of energy performance.

For further information please visit www.iso.org

CQI Conference

The Chartered Quality Institute Conference 2015 will take place on 15 April 2015 at the King's Fund, London. The event aims to offer a practical insight into how organisations can use quality as a strategic weapon in the 21st century.

The CQI provide the following reasons for attending the CQI conference

- **LEARN** how quality operates in some of the world's most successful businesses, the future trends in leadership and how to implement new management techniques in your organisation
- **BE INSPIRED** by thought-leaders and inspirational speakers
- **EXPLORE** the latest trends and topics in quality and leadership
- **ENHANCE** your knowledge through discussion, debate and analysis
- **MEET** senior leaders within the quality profession
- **GAIN** practical advice from expert and technical workshops and breakout sessions
- **CHOOSE** and tailor your own unique conference programme with a choice of breakout sessions

- **CONNECT** with industry suppliers at our exhibition and explore new products and services available to you and your business
- **BUILD** your personal and professional experience
- **NETWORK** with quality professionals

The CQI are offering an early bird discount if you book before 30 Jan 2015 – please visit www.thecqi.org.

Quality Profession Challenge

The CQI have produced a publication called 'The New Quality Profession Challenge'. The document looks at the opportunities and challenges facing the quality profession and highlights the changes needed for the profession to thrive and support business success. The document addresses issues such as:

- How quality management contributes to business
- What opportunities the profession has missed in the past and how it could have responded differently
- A vision for the future of the profession
- How the CQI hopes that its new Competency Framework will address the challenges of the future.

You can download your free copy at www.thecqi.org/newqpc

Is your data secure?

A new international standard has been released that aims to help an organisation protect its data and ensure that it is being stored securely.

ISO/IEC 27040:2015 Information technology - Security techniques - Storage security contains technical guidance on how to manage data storage security. Included is guidance on reducing the risks of data breaches and corruption and takes into account new technologies and connectivity. According to ISO, the standard aims to:

- help draw attention to risks;

- assist organizations in better securing their data when stored; and
- provide a basis for auditing, designing and reviewing storage security controls.

For further information, please contact www.iso.org

Outsourcing

More and more companies are deciding to outsource not just their less critical functions but even some of their strategic functions. This trend is forecast to increase and to support organisations in their outsourcing activities as new ISO standard for outsourcing has been produced.

ISO 37500:2014 Outsourcing is aimed at organisations that have already made the decision to outsource and focuses on the common processes and best practices for success. The standard addresses:

- issues of flexibility
- changing business requirements
- risks involved in outsourcing

It can be adapted to include industry specific needs to take account of international, national and local laws and regulations.

If you would like further information, please visit www.iso.org

A new standard for beaches

Although this is not the time of the year that you think about beaches, but they should be even easier to keep clean and beautiful as the first International Standard for beaches has been released. *ISO 13009 Beaches, Tourism and related services – Requirements and recommendations for beach operations* aims to assist operators in the management of beaches. It includes a range of topics such as beaches, water safety, cleaning, infrastructure, waste disposal, planning and promotions. It should also help ensure that entertainment activities in the area are conducted within a socially responsible framework and provides guidance on safety and hygiene for visitors.

For further information, visit www.iso.org